Post Applied For: Operations Executive/Office Assistant



NAME: HARSH VASHIST PHONE NO. 8744985758

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Career Objective:

Motivated and detail-oriented graduate eager to begin a dynamic career in logistics and operations. Seeking the position of Operations Executive in a leading courier company to apply strong organizational skills, problem-solving abilities, and a keen willingness to learn. Committed to ensuring efficient shipment processing, timely deliveries, and seamless coordination to enhance operational efficiency and customer satisfaction.

Education:

Degree	UNIVERSITY /BOARD	Year of Passing	Percentage /CGPA	Relevant Courses /Subjects
Bachelor's Degree	DELHI UNIVERSITY	2015	75%	BA(H) SANSKRIT
Higher Secondary (12th)	CBSE	2011	57%	Physics, Chemistry, Biology, English
Secondary (10th)	CBSE	2009	67%	Science, Social Studies, Math, English, Hindi, Sanskrit

Key Skills:

- Logistics & Supply Chain Management Understanding of shipment handling and tracking.
- DRIVING LICENSE: TRANS and LMV with BADGE
 - ✓ DL03 20130396214 (DL No.)
 - ✓ P080049424 (Badge No.)
- Route Optimization Ability to plan and coordinate efficient delivery routes.
- **Inventory Management** Keeping tack of packages and ensuring timely dispatch.
- Data Entry & Record Keeping Accurate documentation of deliveries and customer details.
- Typing Speed: 26 wpm

Soft Skills

- **Communication Skills** Clear interaction with customers, vendors, and team members.
- **Time Management** Ensuring deliveries are completed within deadlines.
- Problem-Solving Addressing delivery delays or customer queries efficiently.
- Adaptability Handling unpredictable situations such as traffic delays or last-minute changes.

Customer Service & Coordination

- **Client Handling** Resolving customer concerns professionally and maintaining satisfaction.
- Team Collaboration Working seamless
- **Attention to Detail** Ensuring the correct packages reach the right destinations.

Volunteering & Extracurricular Activities:

• National Cadet Corps C certificate with B grade

Expected Salary: INR 35,000 (Negotiable)

Personal Information:

Marital Status: MarriedDate Of Birth: 07/11/1994