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Objective

HIGHLIGHTS OF QUALIFICATIONS

- 20 Years Experience in transportation management for carriers.
- Proven record of profitability and cost efficiency in operations and administration.
- A highly capable manager with keen logistical, analytical, problem-solving and interpersonal skills.
- Ability to succeed in variety of environments including small, medium, and large companies.

SVC Express Logistics - Bangalore Fleet Manager (Operations)

Jan 2020 to Present

Handling the placement of vehicles and delivery of the major clients like Flipkart, Amazon and Myntra.

- Placement of the vehicles in time to the customer's warehouse.
- Tracking the vehicles till reach to destination.
- Billing of the customers.
- Preparing Salary of drivers.
- Managing Daily reports.

SSPT Logistics – Ludhiana, Punjab Asst General Manager (Operations)

Oct 2014 to Apr 2019

Looking after entire Punjab sector branches operations.

- Managing the daily activities of the controlling branches.
- Focusing to Increase the sales of all branches.
- Proper planning to develop business.
- Meeting with clients.
- Inspiring and motivating staff for smooth operation.
- Office administration.

VRL Logistics Ltd – Bhilwara. Rajasthan
Branch Manager

Oct 2007 to April 2014

- Developing, implementing and maintaining a business plan for the branch.
- Co-ordinating sales, purchasing, distribution, warehousing and staff costs.
- Focusing on achieving customer acquisition, retention and cross sales.
- Managing the daily activities of the branch.
- Enforcing the company's policies, principles, and procedures.
- Inspiring and motivating staff.
- Identifying then addressing team training and development needs.
- Coaching and developing staff to do more and better.
- Adherence to regulatory requirements.
- Providing excellent service to customers

Transportation and Shipping:

- Plan operations and inventory control of warehouses for transportation-related functions of pick & pack, temporary holdings and materials transfer provided break-bulk and cross-stock services.

Operations Management:

- Profitably managed growth in total business.
- Improved compliance on state, and local regulations, thereby fully meeting requirements of Department of Transportation.

Office Administration, Reporting, and Quality Assurance:

- Reduced costs of office staff by restructuring functions, eliminating redundancies, properly training and cross-training staff, and performing regular employee reviews.
- Significantly improved administration of deliveries by developing efficient processes and relevant, timely reporting.
- Ensure ongoing and consistent customer satisfaction by providing on-time delivery and follow up.

VRL Logistics Ltd - Harihar, Karnataka
System Engineer

Jan 2000 to Oct 2007

- Responsible for daily operations of Communications Support Processors
- Managed and provided operations support for workstations and servers
- Monitored performance and provided troubleshooting for system hardware and software.
- Managed Performance installations, upgrades, maintenance and security scans.
- Ensures successful replication between various servers in different locations.
- Oversee the monitoring of server audit logs and event notices.
- Developed operational processes and procedures while providing on-site system training for users and administrators.
- Organized, evaluated and managed a department that included software, databases, hardware, decision

KEY SKILLS AND COMPETENCIES

- Implementing change effectively.
- Strong People Management skills
- Proven ability to win new business.
- Excellent mentoring and motivational skills.
- Extensive product knowledge.
- Financially and commercially aware

PERSONAL SKILLS

- Personal effectiveness
- Consistent performance
- Target driven

ACADEMIC QUALIFICATIONS

B.Com – Karnataka University, Dharwad 1997

Diploma in computer applications 1998

PERSONAL INFORMATION

Date of Birth : 1st June 1976

Languages known : English, Hindi and Kannada.